Dear LHC Members,

The Louisiana Housing Council of NAHRO Professional Development Committee is now offering the NAHRO Housing Quality Standards (HQS) w/Certification Exam. This will be held at the East Baton Rouge Parish Housing Authority 4731 North Boulevard Baton Rouge, LA 70806 beginning Tuesday, April 14, 2020 and continue through Thursday, April 16, 2020.

Housing Quality Standards is appropriate for Section 8 Housing Inspectors, Preventative Maintenance Inspectors, and new and seasoned inspectors. Through expert instruction, you will learn to conduct a thorough inspection to illustrate (or rediscover) details that must be observed in order to identify actions to be takend. Specific topics to be addressed are:

- Section 8 Pre-Inspection and Inspection Preparation and Procedures
- Negotiation and Arbitration—How to Successfully Come to Agreement with Landlords and Residents
- Problem Solving and Conflict Resolution
- Consistency—How to Pass Inspections, Even When HUD Arrives for a Surprise Review
- Reinspection—How to Avoid Pitfalls

To ensure you have hotel accommodations, please make your reservations directly with Crowne Plaza Baton Rouge by calling 800-678-4065 or visit the hotel’s website at www.crowneplaza.com/execcenterbr. The hotel is offering a special rate of **$100.00 for a Double bed and for a Single bed**, plus tax, for room reservations on online the Group Code “LHC” or visit this link Louisiana Housing Council. Do not delay. **The cut-off date for this special room rate is March 30, 2020.** Do not forget to bring your tax-exempt forms.

The registration form and hotel reservation information are attached. Do not miss this opportunity to receive valuable training at an affordable cost. The Louisiana Housing Council is offering the Housing Quality Standards (HQS) at a special rate of **$722.00** at the East Baton Rouge Parish Housing Authority. Please note the registration deadline of **Monday, April 6, 2020.**

Sincerely,

Delores Tillman, Vice President – Professional Development
Louisiana Housing Council of NAHRO

Presents
Housing Quality Standards (HQS) w/Certification Exam
April 14 - 16, 2020
East Baton Rouge Parish Housing Authority
4731 North Boulevard Baton Rouge, LA 70806

PLEASE MAKE YOUR OWN HOTEL RESERVATIONS
HOTEL RESERVATION DEADLINE – March 30, 2020
TRAINING REGISTRATION DEADLINE – April 6, 2020

Please complete this form and return with check as indicated below:

Is your agency a paid-up member of the Louisiana Housing Council?  □ Yes  □ No

Registration - $722.00

NOTE: THERE WILL BE A $25.00 SERVICE CHARGE ON ALL REGISTRATIONS CANCELLED AFTER 04/06/2020.

AGENCY: ____________________________________________________________

ADDRESS: ___________________________________________________________

CITY: _______________________________ STATE: _______ ZIP CODE: __________

PHONE: _____________________________________________________________

PERSON(S) ATTENDING: 1) Name: ________________________________________

Title: _________________________________

2) Name: _________________________________

Title: _________________________________

3) Name: _________________________________

Title: _________________________________

Payment Method: Make checks payable to Louisiana Housing Council

Check #: __________ Amount: _________

Contact Person: ____________________ Phone#: ______________________

Please remit form and payment to: Louisiana Housing Council P.O. Box 283 Hammond, La 70404