



Repayment Agreements and Fraud Recovery



Learn Best Practices for Fund Recovery and Repayment Agreements

Everyone who fails to report income is not committing fraud. Data indicates that *intentional fraud* accounts for less than 33% of improper payments. Participants in this “live” online micro-course will learn how to **distinguish between fraud and error**, how and when to use EIV income reports and IVT income discrepancy reports to uncover unreported and under-reported income, and what additional documentation is required before taking any adverse action.

Participants will also learn where the PHA has discretion in establishing thresholds and policies, the mandatory clauses that must be incorporated into repayment agreements, and HUD-required procedures and provisions. Topics covered include:

- Impact of COVID-19 Waivers on Collections
- HUD Guidance and Requirements for Repayment Agreements
 - How Far Back You Can Go
 - Debt Forgiveness
 - Records Retention
- Negotiating Repayment Agreements
 - PHA Options
 - Tenant Refusal to Enter into a Repayment Agreement
- Violation of Repayment Agreements



WHO SHOULD ATTEND: Public Housing and HCVP Occupancy Staff, PH & HCVP Supervisors and Managers, Resident Services Staff, and Executive Directors

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March 30, 2022 (Wednesday)

10:00 a.m. – 12:00 p.m. (Central Time)

LHC Registration Rate: \$109 per participant